



**Access Statement for Parsley Hay Cycle Hire Centre,  
Peak District National Park Authority**



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

**July 2015**

## **Welcome**

Parsley Hay cycle hire centre and the dedicated, experienced team are fully equipped to help you enjoy your cycle ride and take in the beautiful scenery from the Tissington and High Peak Trail. The Cycle Hire Centre and trails are fully accessible for wheelchair users or those with specific access needs.

Our hand cranks, tandem trike, trikes, tramper and wheelchair bikes all cost £5 per hour. Should you require an accompanying person we can provide a standard bike free of charge, subject to availability.

If you require any further information about specific access or need advice on planning your visit please contact us on: 01298 84493 or email [Parsleyhay.cyclehire@peakdistrict.gov.uk](mailto:Parsleyhay.cyclehire@peakdistrict.gov.uk). If we have not covered your access requirements in this document, please contact us and we will be happy to discuss your needs and offer assistance where we can.

You can hire the following:



Hand Cycle - Powered using the arms rather than the legs. They give people who are unable to use pedal cycles the freedom and independence to get out into the countryside and enjoy a cycle ride.



Trike - Our tricycles are ideal for adults and older children who are unable to ride a standard cycle either through having balance problems or those who have simply never learned to ride.



Tramper all terrain scooter – The tramper scooter which gives the less mobile individuals the ability to go further than ever before. The throttle can be changed to the left or right handgrip.



Tandems are, as everybody knows, bicycles made for two and are great for people with balance or sight problems.



Tandem Trike - Tandems trikes are, as everybody knows, bicycles made for two and are great for people with balance or sight problems. This one has 2 wheels at the back for stability. They are also ideal for those who cannot ride a bike or who are not confident cyclists.



Wheelchair Bike - Enables those with limited mobility or wheelchair dependency the ability to participate in cycling with family and friends.

In addition to the accessible cycles we also hire:

- Standard adult bikes
- Standard Junior Bikes
- Tag a longs for children
- Cycles with a baby seat
- Trailers for children

The trail can be accessed straight opposite the cycle hire entrance. The ground changes from concrete to compacted aggregate on the trail. It is all on the same level, with no steps. The team can advise which direction to go on the trail. There are directional signs on the route. You can also plan your route before you arrive at [www.peakdistrict.gov.uk/visit/cycle](http://www.peakdistrict.gov.uk/visit/cycle)



Tissington Trail entrance opposite Parsley Hay Cycle Hire Centre.

- Visitors can also enjoy the shop which is on the same level floor as cycle hire. There is a large 3m x 3m map of the trails located on the back wall of the open plan shop.
- Outside the Cycle Hire Centre you can enjoy the views and use picnic tables. These are all on one level with the Cycle Hire Centre and the car park and trail.
- The information you will find here is intended to help you plan a day out in the Peak District, whether you are less active, disabled or have young children. <http://peakdistrict.gov.uk/visiting/accessible-places-to-visit/access4all>
- The Cycle Hire leaflet is available in large print which includes prices, terms and conditions, maps and pictures of equipment available to hire.
- The National Park Authority aims to make recreational facilities available to as many people as possible. Information on other areas of the Peak District National Park can be found here: <http://peakdistrict.gov.uk/visiting/accessible-places-to-visit>

## Getting here

- Parsley Hay Cycle Hire Centre is situated eight miles south of the spa town of Buxton. Easily reached via the A515 from both Buxton and Ashbourne, Parsley Hay makes the ideal starting point to explore the Peak District.
- If you are planning your journey by car use the postcode SK17 0DG

## Train

- The nearest railway station is Buxton 9 miles away or 20 minutes by car. Taxis are available from the station. For accessibility information see: <http://www.nationalrail.co.uk/stations/sjp/BUX/stationOverview.xhtml>

## Taxi

- Accessible taxis can be pre booked though A2Z cars 01298 24455.

## Buses

- There are no bus services to or in the vicinity of Parsley Hay Cycle Hire

## Car Parking

- There are 2 car parks located either side of the cycle hire facility.
- 75 parking spaces are available plus 4 clearly marked blue badge parking bays. 2 spaces in each car park which are 35m from the main cycle hire entrance.
- The car park surface is tarmac with wide level path leading right up to the entrance.
- There are no car park lights as the cycle hire facilities is only open day light hours.
- There is one car park ticket machine just outside the entrance to the cycle hire building. 35m from the blue badge parking bays. The team in the cycle hire centre can also issue parking tickets if required, because the machine is high. Parking is free for blue badge holders, display the badge.



Accessible parking area 35m from the entrance.



Parsley Hay Main Car Park is all level

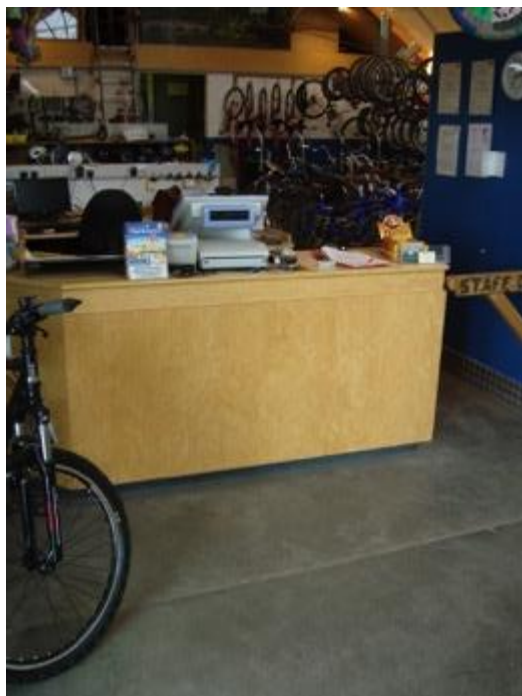


The approach to the centre.



## Main Entrance, Reception and Ticketing Area

- Entry to the centre is via a standard accessible push button located to the right of the automatic door. The entrance is completely level. The automatic door slides and opens to 1m/ 39.5ins.
- The cycle hire counter can be located immediately to the left of the entrance.
- The main entrance and cycle hire till area is situated all on one level with step free access.
- The floor surface is concrete.
- There is one seat with arms in this area.
- The area is lit by natural light and supplemented on dull days with fluorescent lighting.
- The counter 36inches/ 92 cm in height.
- There is a hearing loop system installed at the counter and a sign saying hearing hoop on the automatic entrance door.
- There is also a magnifying glass, large print leaflet and pen and paper available.



Parsley Hay Reception area

## Trails

- You can explore the High Peak and Tissington trails using one of the hire bikes listed above.
- The trail can be accessed straight opposite the cycle hire entrance. The ground changes from concrete to compacted aggregate on the trail. It is all on the same level, with no steps. The team can advise which direction to go on the trail. There are directional signs on the route. You can also plan your route before you arrive at [www.peakdistrict.gov.uk/visit/cycle](http://www.peakdistrict.gov.uk/visit/cycle) More information on the trails can be [www.peakdistrict.gov.uk/visiting/trails](http://www.peakdistrict.gov.uk/visiting/trails)
- Once we have taken payment at the till area you will be asked to go back outside to the entrance of the cycle store area a member of the team will bring your chosen cycle to you.
- 'Access Peak District' is a series of short films narrated by and starring John Harris, a former UK Paralympian, as he travels round the Peak District in the heart of England showing how wheelchair users and people with mobility problems can enjoy the Peak District National Park.  
[www.peakdistrict.gov.uk/visiting/accessible-places-to-visit/access-peak/parsley-hay-cycle-centre](http://www.peakdistrict.gov.uk/visiting/accessible-places-to-visit/access-peak/parsley-hay-cycle-centre)

## Public Toilets

- Public toilets are located 10 meters from the cycle hire entrance at the far end of the cycle hire building. Access from outside only and this is a step free route.
- There is a unisex accessible toilet adjacent to the cycle hire entrance. The toilets are open at all times. You do not need a radar key.
- The accessible toilet door entrance is 36 inches/91cm wide
- There is a 39.5 inches/1m transfer space for a wheelchair to the right of the WC when facing it.
- The height of the WC is 19inches/48cm.
- There are 3 grab rails one horizontal, one vertical on the left (when facing the WC). Another rail is situated on the right; this can be lowered into a horizontal position when needed.
- The accessible toilet is fitted with a fire alarm and a flashing light.
- Users can alert the cycle hire team if they require assistance by pulling the red cord.
- The accessible toilet facility is well lit with fluorescent lighting.
- The floor surface is smooth level concrete.
- The taps on the sink are operated by levers.



## **Further Information**

- All our staff have received any accessibility training. If you require any further information about specific access or need advice on planning your visit please contact us on: 01298 84493 or email [Parsleyhay.cyclehire@peakdistrict.gov.uk](mailto:Parsleyhay.cyclehire@peakdistrict.gov.uk).
- Assistance dogs welcome, a water bowl is provided.

## **Future Plans**

- We do not have any future plans at present.

## **Feedback**

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this access statement or anything else that you think can improve your visit.

[Helen.bower@peakdistrict.gov.uk](mailto:Helen.bower@peakdistrict.gov.uk)

## **Contact Information**

Address: Parsley Hay Cycle Hire Centre nr Buxton Derbyshire  
SK170DG

Telephone: 01298 84493

Email: [parsleyhay.cyclehire@peakdistrict.gov.uk](mailto:parsleyhay.cyclehire@peakdistrict.gov.uk)

Website: [www.peakdistrict.gov.uk/cyclehire](http://www.peakdistrict.gov.uk/cyclehire)

Hours Of Operation: 9.30-5.00pm between March and October.  
Limited opening November to February.  
Check website or phone for further details

Local Equipment Hire: Matlock Red Cross 01629 582171  
Mobility at Home 01332 200332

Local Accessible Taxi: A2Z Cars 0129824455  
Ashbourne Community Transport 01335 300670  
A. Cabs - Buxton 01298 70423

### Medical assistance

A&E: Royal Derby Hospital, DE22 3LZ  
Chesterfield Royal Hospital, S44 5BL

Pharmacy: Lloyds Pharmacy 139 Victoria Park Road Fairfield Buxton  
Derbyshire SK17 7PE 01298 25083

Doctor: Buxton Medical Practice, 2 Temple Road, Buxton, Derbyshire  
SK17 9BZ 01298 24105